

BRAD KUSNIR

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PROFESSIONAL PROFILE

Business savvy, IS professional that is extremely eager for experience to build technical skill set. Strong written and verbal communication skills. A self-taught, quick starter that is constantly learning. Plays well with others or alone. I hit the ground running, and won't stop until the job is done right.

EDUCATION

W.P. Carey School of Business, Arizona State University, Tempe, AZ
Bachelor of Science, Computer Information Systems
3.10 Cumulative GPA

Graduated May 2003

EXPERIENCE

Automation Analyst

March 2004 – Present

Edward Jones, Tempe, AZ

- Monitor all computer system operations and processing (Hitachi and IBM mainframes, Digital VAX, Sun, Windows/NT and IBM RS6000).
- Monitor vendor facilities via mainframe/MQ and Connect/Direct ensuring deadlines for sending/receiving data are met.
- Troubleshoot processing issues and provide immediate/temporary relief to issues.
- Identify and implement OPS automation rules to improve identification and service relief.
- Perform and coordinate resolutions to hardware/software issues.
- Work with problem/change management services to support activities or report status.
- Provide daily status reporting information to the Information Systems Department regarding previous processing cycle activities.
- Perform product testing functions for the Technical Services group.
- Participated in quarterly Mainframe Assurance Tests and Disaster Recovery Exercises.
- Performed tape operations (Open System DLT, FileTek Silos) for state of the art 39,000 sq. ft data center.

Field Technician

June 2003 – March 2004

Sunterra Corporation, Tempe, AZ

- Supported West Coast IT Operations in Scottsdale, Sedona, & Tempe via online national support center ticket system.
- Administered, supported and maintained Tempe Call Center operations – Windows 2000 Server / Windows 2000 Professional Client Environment. Performed System Administrator duties for Predictive Dialer and Data Server that makes over 160,000 outbound calls per day. Also administered Windows NT Server BDC, & Voicemail Server.
- Monitored server health remotely during Saturday shifts. Performed daily backup duties, maintained RAID 5 arrays.
- Regularly ran queries in Visual Fox Pro to provide statistics, update DNCs. Maintained lead source lists.
- Maintained 7 Full DS1 Voice lines and 1 Fractional DS1 Data line, Intel Dialogic Cards, Cisco 2600 Router, Cisco Switches, physical network, AVAYA phone systems, POT, FAX machines.
- Supported Scottsdale Villa Mirage resort in Scottsdale, AZ – Windows 2000 Server & Novell Netware Server / Windows 2000 Professional Client Environment, Network (fiber runs), Phone Systems, Call Accounting, XETA.
- Administered Windows NT Server PDC – Setup user accounts, access rights.
- Administered Novell Netware Servers – Setup user accounts, groups, access rights, and print servers/queues.
- Maintained HP LaserJet printers via HP JetAdmin, Web JetAdmin, Telnet, and Web.

Web Architect

June 2001 – Present

Z Networks Web Design, Tempe, AZ

- Performed contract graphic design, web design and programming. Projects ranged from small to large scale.
- Dealt directly with clients, worked with team of designers and programmers, mostly from home, collaborating online.
- Automated process of reselling web hosting, domains, software, and hardware.
- Developed JSP application for invoicing customers, later implemented PHP based automated billing system & SSL certificates.
- Administered Linux & Windows 2000 Servers (locally and remotely).

IT Intern

June 2002 – December 2002

Physicians' Review Network, Phoenix, AZ

- Administered Small Business Server & Windows 2000 Server / Windows 98 Client Environment.
- Managed and supported LAN/WAN, T1, performed daily backups, IT procurement, hardware support & troubleshooting.
- Implemented group policies in Active Directory, designed relational db for hardware tracking, redesigned website.

SKILLS

- *Database* – JDBC/ODBC, Microsoft Access, Microsoft SQL Server, Microsoft Visual Fox Pro, mSQL, mySQL, Oracle, PostgreSQL, SQL*Plus
- *Hardware* – Advanced Micro Devices (AMD), EMC, Intel x86, FileTek/StorageTek, Redundant Array of Inexpensive Disks (RAID)
- *Internet* – cPanel, File Transfer Protocol (FTP), [Secure] Hypertext Transfer Protocol ([S]HTTP), Internet Message Access Protocol (IMAP), NDM, Post Office Protocol (POP3), Simple Mail Transfer Protocol (SMTP), Secure Shell (SSH), Secure Sockets Layer (SSL), Web Host Manager (WHM)
- *Mainframe* – Hardware Management Console (HMC), Initial Program Load (IPL), Multiple Volume Spanning (MVS), Time Sharing Option (TSO)
- *Network* – Dynamic Host Control Protocol (DHCP), Domain Name System (DNS), Firewall, IPX/SPX, LAN/WAN, Simple Network Management Protocol (SNMP), Transmission Control Protocol / Internet Protocol (TCP/IP).
- *Operating Systems* – Linux, Macintosh, Microsoft Windows, Novell, OS/390, Solaris, SunOS, UNIX
- *Servers* – Apache, BIND, Internet Information Services (IIS), Legato, Samba, Tomcat
- *Programming Languages / Scripting* – Active Server Pages (ASP), Bourne Shell (bash), BASIC, Cascading Style Sheets (CSS), ColdFusion (CFM), Common Gateway Interface (CGI), C, C++, Dynamic Hypertext Markup Language (DHTML), eXtensible Markup Language (XML), Flash, Hypertext Markup Language (HTML), Java, JavaScript, Job Control Language (JCL), Java Server Pages (JSP), Korn shell (ksh), Perl, PHP (Hypertext Pre-Processor), Structured Query Language (SQL), Structured Hypertext Markup Language (SHTML), Visual BASIC, VBScript
- *Software* – AutoSys, Adobe, CA-7/CA-11, discreet 3DSMAX, Oasis, Macromedia Studio MX, Microsoft Office, Zeke/Zebb